

Terms & Conditions

Clinical Appointments

Appointments with Mrs Uma Gordon, Consultant & Specialist Doctors

Location of clinics:

Bristol Fertility Clinic runs at Spire Bristol Hospital. If you are in any doubt as to the location of your appointment, please contact the clinic on 0117 370 8508.

Address of Hospital:

Spire Bristol Hospital

The Glen
Redland Hill
Durdham Downs
Bristol
BS6 6UT

Clinic days and Appointments:

Your appointment date and time will be communicated to you via e-mail by the admin team. Please call us on 0117 3708508 or e-mail us on info@bristolfertilityclinic.co.uk if you have any doubts about the time and date of your appointment.

Cancellation of a Package & Refund Policy:

Please note that we require a minimum of 48 hours' notice for the cancellation of a package. On cancellation we will refund the full amount you paid for the package minus a £50 set up fee.

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Blood Tests

Blood tests with Bristol Fertility Clinic:

Any blood tests included in a package will be carried out on the same day as your ultra-sound scan. However, for packages 6 and 7 where the blood tests need to be done between day one and four of the period, the blood tests might need to be carried out on a different date.

PLEASE NOTE: Without the blood test request form issued by Mrs Gordon, blood tests cannot be taken at the Spire hospital.

Costs & Charging

Payment for care with Bristol Fertility Clinic:

All packages require payment upfront and can be purchased from our website. For Bristol Fertility Clinic invoice queries, please contact us on 0117 370 8508.

Correspondence & Charging:

We will communicate clinic correspondence with you via e-mail. Where necessary we will use encrypted e-mailing. **Please note that it is your responsibility to inform us of any changes to your e-mail or postal address.** Also please let us know if you would prefer not to receive email communication.

Please note that Mrs Gordon does not enter into e-mail correspondence nor telephone conversations with patients unless urgent. If there are repeated e-mail queries or calls (i.e. more than two), please be aware that these will be deemed as mini consultations and may incur a charge of a minimum of £70 per e-mail or call. There may be additional charges for writing a prescription or letter.

We also send all medical letters to your GP. If you do not want your GP to receive information from us, please let us know.

Current Prices:

Please note that prices will change from time to time, and for current prices and further details of care undertaken by Bristol Fertility Clinic please call the clinic on 0117 370 8508 or e-mail info@bristolfertilityclinic.co.uk

Privacy Policy:

For information on the Spire Privacy Notice please go to:

<https://www.spirehealthcare.com/legal/privacy-policy/>

For information on our Cookie Notice please go to:

<https://www.bristolfertilityclinic.co.uk/privacy>